



Terminal User Guide

Void

Terminal Model: KD69 Soundbox

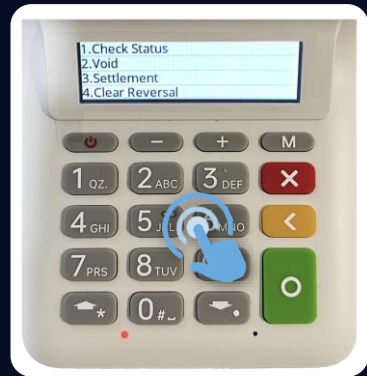


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STEP
1 Press **M (More)** to enter the Soundbox menu



STEP
2 Press **2** to select **Void**



STEP
3 Key in **Void Password** (Last 6 digits of TID) and press **Enter**



STEP
4 Press **1** to void **By Record**



STEP
5 Press the **down arrow** button and select the transaction to void

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STEP
6 Wait while the system processes



STEP
7 Transaction is approved



STEP
8 Let the customer scan the e-Receipt QR code with their phone camera or QR app



STEP
9 A sample of the customer's receipt copy